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\$0 TO \$400 MILLION The Story Behind Super Coffee

What is the first thing you do when you wake up? Many start every day with a freshly brewed cup of coffee, but occasionally, we run out of time and have to pick up something on the way to work. You can get a cup from a coffee shop or a fastfood restaurant, but these can be expensive, unhealthy, and unappetizing. You can go a different route and get an energy drink or bottled coffee, but these usually are high in sugar and can increase the risk of heart disease. In 2015, a college student at Philadelphia University (now Thomas Jefferson University) saw a need for a healthier energy-inducing beverage and created something new.

Jordan DeCicco was a student-athlete struggling to stay awake in class. The shops around campus offered mainstream bottled coffee, which Jordan didn't want to drink. He wanted something healthier to provide more stamina and energy, so he started brewing his own coffee and adding protein and healthy fats. Jordan got the energy he craved from his creation, and it tasted good, too! Soon, his teammates and coaches from the basketball team started drinking it, and Jordan knew he had something big on his hands.

Jordan contacted his brothers, Jake and Jim, to share his creation and inform them of his intention to drop out of school and start a business. He was on a full scholarship, which made this venture risky, but his brothers provided support and

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FEAST, FAMILY, AND THANKS

The Ingredients for a Memorable Thanksgiving Celebration

Thanksgiving has always been one of my favorite holidays, and I can't wait to celebrate it again this year. We usually get together with family and enjoy the delicious food we only get to eat on occasion. Just thinking about pumpkin pie and my aunt Meg's spinach casserole is making me hungry!

While I greatly enjoy spending the holidays with family and friends, sometimes seeing loved ones is not an option, and you have to make the most of what you have. The most unique – and possibly my favorite – Thanksgiving celebration my family ever had was after a lice outbreak at my daughters' school over a decade ago.

We didn't want anyone else to catch lice, so we told the extended family to stay away for a few days, which meant we celebrated Thanksgiving with just the four of us. My wife and I still made a mini turkey and all of the traditional sides, so it still felt like a regular Thanksgiving. It was a nice and cozy Schalleur Thanksgiving!

While I love getting together with family and enjoying a delicious meal, we mustn't forget about the reason we celebrate the holiday. It's a time to reflect on our past experiences and show appreciation for all of the good things in our lives. This year, I have plenty to be thankful for, starting with all of you who are currently reading



this newsletter! It's been a wonderful year, and I'm incredibly grateful you all continue to support and place your trust in us. I hope we have exceeded your expectations every step of the way. I'm also incredibly grateful for the team here at Christo IT! They've continued to grow and take care of our clients' needs.

When I take a step back and look at the past year. I'm overwhelmed with gratitude for my family, as they're healthy and thriving. My youngest daughter has recently started driving, which comes with some stress, but I'm glad I don't have to be the Uber for the entire household anymore. She also started an online business selling handmade crochet animals. She's in an entrepreneur class at school and asked

me some questions to get her business off the ground, and now, she has her own Etsy shop!

I'm also thankful my eldest daughter is almost done with college. She's in her final year and has experienced so much growth during her time there. She's become a phenomenal young woman, and I know she's going to do amazing things in the future. I'm so grateful for the person she has become.

And I can't forget my wife, who has been a constant source of support for many years now. She recently started a new role within her company that has opened up many new doors for her. It's safe to say we've experienced much growth and change in the Schalleur household!

Remember, you don't have to wait until Thanksgiving to focus on gratitude. Every day, before your feet hit the floor, try to show some appreciation for the blessings in your life. It might feel awkward at first, but with time, it will become a habit that will improve your mindset.



Happy Thanksgiving!



Want to Grow Your Business?

Master These 3 Simple (But Critical) Rules

As a business owner, you've likely spent ample time trying to improve your business and find success. You read business books to learn the secrets of prolific entrepreneurs, attend seminars to improve your skills, and hire talented team members to enhance front-end and back-end processes. Occasionally, you learn something revolutionary that allows you to implement practices that make your company more profitable and successful.

Brian Tracy is no stranger to offering this type of revolutionary business advice to others. He's the chairman and CEO of Brian Tracy International, a company he founded nearly 40 years ago that provides counseling on leadership, strategy, creativity, and more. Tracy has also authored over 80 books that offer business, leadership, and psychological guidance to entrepreneurs in any industry. If you haven't read anything by Tracy or heard him speak, you're missing out on valuable business advice.

Tracy recently unveiled his three rules for business success. By following these rules in your own business, you can reach new heights and accomplish your goals.

Quality is more important than cost.

This has been a hot topic ever since humanity created the marketplace. Do you cut

costs and offer a lower-quality product or service, or do you deliver a high-quality product that's more expensive? Tracy recommends providing a higher-quality product or service every time. Not only will you wow your customers, but you'll also create a strong relationship that promotes customer loyalty. If you make a cheap product and sell it for a low price, the customer will be happy at first to get a great deal, but their joy will fade as time passes and the product starts to wear down. Compare it to getting an oil change. You could go down the street to your local quick oil change location without an appointment and have your oil changed fast and for a low rate. This gets the job done, and if everything goes smoothly, you might return the next time you need an oil change. However, if you went to a mechanic or dealership for service, most places will change your oil, rotate and fill your tires with air, replace any fluids, and more as part of an oil change package deal that only costs \$20-\$50 more than the quick oil change place. And if their customer service is up to par, there's no way you'd take your service anywhere else.

> This is how customers look at your business. If your products and services are of the highest quality, you can charge more than your competitors.

> > Focus on revenue generation instead of the costs of your business. It costs money to run a

business, but you should not focus solely on money leaving your

bank account. You will spend that money regardless, so start building plans to create revenue that covers any expenses your business may have. Part of the reason you started your business was to make money, so start making money. Hire the best staff, give them the training they need, and create sales and operation processes that align with your company values and promote more business. Doing so will offset the costs of doing business while bringing in more revenue that can be used to grow your company.

There are no other rules!

According to Brian Tracy, there is no other secret rule that will bring success to your business. As long as you put quality first and focus on revenue generation, you can grow a profitable company.

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encouragement. The three started to work together and launched Sunniva Super Coffee out of Jake's apartment at Georgetown University. They quickly found success and started selling their product in stores like Whole Foods, Wegmans, and WaWa.

Knowing their business could be even more profitable, the brothers decided to go on "Shark Tank" to pitch their business to the most prolific and wealthy investors in the modern age. They explained their product and allowed the sharks to try their four flavors. The brothers asked for \$500,000 in return for a 4.5% ownership of the business. Unfortunately, the sharks were unimpressed. Robert Herjavec, Barbara Corcoran, and Rohan Oza were unimpressed with the taste, while Mark Cuban and Lori Greiner didn't believe the business could become more profitable. Jake, Jordan, and Jim walked away from "Shark Tank" empty-handed, but they didn't let that stop them from reaching new levels of growth and success.

In 2018, the brothers dropped the "Sunniva" name and rebranded it as "Kitu Life." The following year, Forbes recognized the brothers on their 30 under 30 list, which garnered the attention of venture capitalists and high-profile



IS THIS WHAT THEY MEAN BY FALL BACKE



investors. Aaron Rodgers, Jennifer Lopez, Alex Rodriguez, and Baron Davis all backed and invested in the company. The brothers made a distribution agreement with Anheuser-Busch, which brought Super Coffee to stores

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like Target, Walmart, and CVS. In the two years since appearing on "Shark Tank,"
Super Coffee raised its sales numbers from \$4 million to \$55 million. The company grew in value from \$0 to \$400 million
within five years.

The popularity of Super Coffee has grown exponentially. What started as a dorm room experiment has become an Austin-based company that employs over 100 people and manufactures over 30 products, including creamers, bottled coffee, and coffee grounds.

The DeCicco brothers and their Super Coffee venture prove you don't need experience, industry knowledge, or wealthy investors to get your business off the ground. You just need a strong idea and dedication to follow your vision.

HANG ON — THE FBI ROBBED A BANK?

The Story Behind a Mind-Blowing California Raid

"This was the largest armed robbery in United States history, and it was committed by the FBI." That jawdropping statement came from Robert Frommer, an attorney representing *several hundred* people whose safe deposit boxes were emptied during an FBI raid in 2021.

> In March 2021, armed agents stormed a California U.S. Private Vaults bank branch. They confiscated countless safe deposit boxes — making off with roughly \$86 million.

Why'd they do this? After investigation, the FBI suspected the branch was catering to criminals hiding cash in Los Angeles. After the raid, U.S. Private Vaults pleaded guilty to conspiracy to launder drug money and closed its doors for good.

Yet roughly 400 people hired Frommer to get their money back, saying they weren't criminals. As of March 2023, at least one person still claimed she hadn't been compensated — even though she wasn't criminally charged.